

habôdel

your habodel  
guide to **energy**  
**at home**



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Here's everything you need to make sure your new home is kept as energy efficient as it can be.



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we're in it  
together  
when it comes  
to creating  
an energy  
efficient home

habôdel

# energy efficiency

We want you to feel safe and warm whilst making things more energy efficient and lowering your energy bills. This guide is to help you use energy to heat or cool your home, generate hot water and power all your appliances and devices as economically as you can.



We want all our customers to save money on their bills at the same time as lowering their carbon footprint. Aside from switching to a greener tariff, here are some ways to be more energy efficient in your habodel home.

Use your windows and keep trickle vents open in your home, even in winter. A continuous flow of air in your home throughout the year not only reduces the chance of mould, but also lowers the moisture in the air. This means your heating works more efficiently as it isn't constantly fighting humidity. This is good for your home, your contents and your health.

## Energy efficient heating

Over half the money spent on your energy bills goes towards heating your home and hot water. These costs continue to rise every year. So think about how much energy you're using every day to help reduce your outgoings.

**Please remember.** We trust you to use the heating system in your home in the right way. If you find any issues with your system, report them via our Propertyfile App so we can keep your home as safe and efficient as possible.

Your boiler plays an essential role in your home, heating water for your kitchen, bathroom, and radiators. Ensure you check for any potential issues with your heating system or leaks from pipes and report them as soon as possible using our Propertyfile App. Checking your heating controls regularly and making minor adjustments will not only reduce the amount of carbon dioxide your home generates but will also save you money.



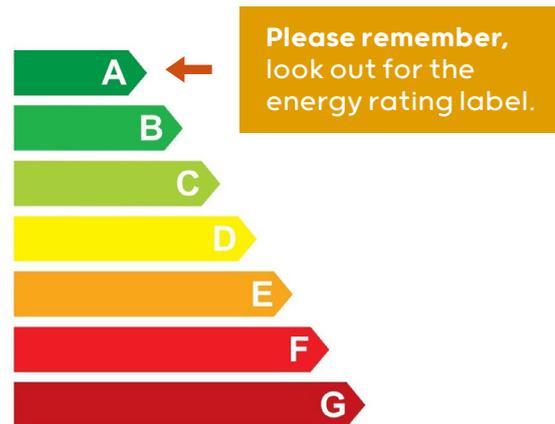
## Energy efficient appliances

Home appliances are becoming more energy efficient as technology improves, saving you time and money.

Greenhouse gases produced by inefficient appliances are one of the leading causes of global warming and climate change. So, using energy efficient appliances such as A-rated dishwashers and refrigerators saves energy, reduces emissions and protects the environment.

Electricity rates are increasing every year due to excessive energy demand. Therefore, look out for energy efficient appliances when buying dryers, washers, freezers and kettles.

If you're looking for a new appliance for your home, whether it is a washing machine, television or hairdryer, look for the energy rating label. A-rated devices are the most energy efficient; whilst they may initially cost more to purchase, the cost-saving over time will be beneficial.



## Energy efficient lighting

Making the switch to energy saving lights like LED bulbs will reduce your lighting bills and help lower your carbon footprint. Take a look at different energy saving bulbs in your local home ware stores and find out how much you could save. Here are a few tips on how to best use lighting within your home;

1. Energy efficient lights like compact fluorescent or LED bulbs are a great alternative to incandescent or halogen lighting.
2. Make sure to turn lights off in areas of your home that you leave for long periods or are not being used.
3. We install dimmer controls when possible to save energy by reducing artificial lighting as natural light levels change.
4. We use light coloured paint on interior walls, ceilings, and other surfaces in your home to help you get the most out of your available lighting.
5. Allow light in through your windows and skylights to reduce the need for artificial lighting during the day.



# know your responsibilities

When it comes to the responsibility of the energy used inside your home, we're in it together. Please see below for a quick guide to both of us.



## Your responsibilities

All habodel customers have the right to choose their own energy supplier when directly responsible for paying the energy bill. As your landlord, we'll never prevent you from doing this. All we ask is that you pay your bills to the best of your ability to avoid any complications later down the line.

**Please remember.** We don't supply energy to your home. If you're having trouble with the supply of energy to your home, contact your supplier before habodel.

## Our responsibilities

As your landlord, it's our priority to maintain quality energy efficiency and upkeep within your home. Our focus is to keep your home safe and free from health hazards so you enjoy a happy, healthy stay.

Part of our responsibility is to ensure all gas and electrical equipment within habodel homes is safely installed and well maintained. As proof, your home comes with an Energy Performance Certificate (EPC) for the property, a routine Electrical Inspection Condition Report (EICR) and an annual Gas Safety Inspection certificate.



# thank you

For additional information regarding energy at home,  
just get in touch with our Property Management Team.

01302 244 441

[propertymanagement@habodel.co.uk](mailto:propertymanagement@habodel.co.uk)



If you have a new maintenance issue, please login to your Propertyfile App and raise your works order there. For any ongoing maintenance issues or to inform us about an emergency after first calling the right number, please get in touch with our Maintenance Team.

[maintenance@habodel.co.uk](mailto:maintenance@habodel.co.uk)

## habodel emergency out of hours service

Please read pages 13 and 14 of our Welcome Pack before you contact our emergency out of hours service as this contact is for emergencies only. If it's not a genuine emergency you will be charged.

**Emergency Number: 02030 316 237**

## Registered Address:

habodel House  
Hayfield Business Park  
Field Lane  
Auckley  
Doncaster  
DN9 3FL

Our opening hours are 8.30am - 5:30pm  
Monday - Friday.

The habodel logo is displayed in white text on a dark orange background. The letter 'o' in 'habodel' features a small white house icon above it.

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